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Probe into 'gamble-pushing' staff

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THE New South Wales Government has ordered an investigation into a club in Sydney's south-west amid claims its customer service handbook breached the government's harm minimisation code for gambling.

Gaming and Racing Minister Grant McBride ordered the investigation into the Moorebank Sports Club, the Daily Telegraph reports today.

The paper said the club's 13-page customer service handbook - which must be signed by all staff members - advises staff not to issue \$2 coins because they cannot fit into a gaming machine.

The handbook also warns staff their jobs rely on people playing poker machines.

Mr McBride told the paper it was "appalling the club has a customer-service strategy designed to make players spend more than their original budget".

He said he would not tolerate clubs warning staff their jobs were at risk unless they encouraged customers to play the pokies.

Departmental inspectors yesterday conducted a snap audit on the club, the paper said.

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